

YEAR 2002/03 SATISFACTION WITH EDUCATION IN ALBERTA PARENTS OF CHILDREN WITH SEVERE SPECIAL NEEDS SURVEY

Hello, my name is _____ and I am calling from R.A Malatest & Associates Ltd. on behalf of Alberta Learning. We are conducting a survey that annually gathers opinions on the education system in Alberta. We are asking a random sample of parents/guardians of children with special needs about their satisfaction with their children's special needs programs during the 2002-2003 school year. The study will be used to provide the Alberta Government with information to improve the way services are provided to children with special needs.

May I speak to the parent or guardian of _____ **(INSERT STUDENT NAME)**.

1. Yes, speaking (**Proceed**)
2. Yes, I'll get him/her
3. No, not available (**Schedule call back**)
- 4.

(Repeat parent if necessary). Hello, my name is _____ and I am calling from R.A Malatest & Associates Ltd. on behalf of Alberta Learning. We are conducting a survey that annually gathers opinions on the education system in Alberta. We are asking a random sample of parents/guardians of children with special needs about their satisfaction with their children's special needs programs during the 2002-2003 school year. The study will be used to provide the Alberta Government with information to improve the way services are provided to children with special needs.

***** If more information is requested by person who answers telephone read section below.*****

The information being collected is for research purposes only and will only be reported on an aggregate basis. All personal data gathered in this study, such as individual responses, will be kept strictly confidential. Only the aggregate research findings and report will be released

PAT RESPONSE (If unsure of what Alberta Learning is): Alberta Learning is the Alberta government department that oversees Alberta's learning system. The department is responsible for basic learning, including Kindergarten to Grade 12, and post-secondary, apprenticeship, and adult learning.

A. Gender (**Do not ask**)

- 1 Male
- 2 Female

1. Is your child with special needs in (**Read list (Note: If the parent indicates more than one child with special needs in school, ask parent to answer the remaining questions for the child with the most recent birthday)**)

- 1 Kindergarten/Early Childhood Services

- 2 Grades 1 to 6
 - 3 Grades 7 to 9
 - 4 Grades 10 to 12
 - 5 Ungraded/congregated/cluster/segregated setting **(Do to read as original response set, provide as option if child does not fit in to other categories)**
 - 9 Don't Know/Not Applicable
2. Overall, how satisfied are you with the quality of education that your child with special needs is receiving? Are you ...
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 9 Don't Know/No Answer
3. Overall, how satisfied are you with the responsiveness of the school in providing a program that meets the special needs of your child? Are you ...
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 9 Don't Know/No Answer
4. Overall, how satisfied are you with your child's progress in school this year? Are you ...
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 9 Don't Know/No Answer
5. Thinking of your child's Individualized Program Plan (IPP), would you **STRONGLY AGREE, AGREE, DISAGREE, OR STRONGLY DISAGREE** that you were meaningfully involved in the development of the IPP?
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 7 Child is not on an IPP **(Go to 7)**

9 Don't Know/No Answer

6. Overall, how satisfied are you with the goals identified in your child's IPP? Are you...
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 7 Child is not on an IPP
 - 9 Don't Know/No Answer
7. Thinking about your child's program, would you **STRONGLY AGREE**, **AGREE**, **DISAGREE**, OR **STRONGLY DISAGREE** that your child is learning what he/she needs to know in...(ROTATE) (READ LIST)
- a. Reading
 - 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 Not applicable
 - 9 Don't Know/No Answer
 - b. Writing
 - c. Mathematics
 - d. Social and/or adaptive skills (including classroom behaviour)
 - e. Life skills
 - f. Communication (receptive and expressive language)
 - g. Gross motor development (**DO NOT READ:** e.g., walking, dancing, gymnastics, showing rhythm, sitting, standing)
 - h. Fine motor control (**DO NOT READ:** e.g., cutting, pasting, holding a pen or a pencil, writing and printing, throwing and catching a ball)

8. Thinking about the teaching methods used by your child's teachers, would you STRONGLY AGREE, AGREE, DISAGREE, OR STRONGLY DISAGREE that they use methods that help your child learn?...
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 Not applicable
 - 9 Don't Know/No Answer
9. Thinking about the services that support your child in school, would you STRONGLY AGREE, AGREE, DISAGREE, or STRONGLY DISAGREE with the following statements? **(ROTATE) (READ LIST)**
- a. My child needs services to be able to attend school.
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 8 Not applicable
 - 9 Don't Know/No Answer
- b. My child receives the support services he/she needs to be successful in school.
- c. I had an opportunity to be involved in the decisions regarding the support services implemented for my child.
- d. It was easy to access services for my child.
- e. The types of services my child receives are appropriate for my child.
- f. Services for my child were arranged quickly.
- g. The people providing services spend the right amount of time with my child.
- h. The people providing services to my child work well together.
- i. My child is benefiting from the services being provided.
10. Overall, how satisfied are you with the support services your child is receiving in her/his school? Are you ...
- 1 Very satisfied
 - 2 Satisfied
 - 3 Dissatisfied
 - 4 Very dissatisfied
 - 9 Don't Know/No Answer
11. Student health services are provided to children with special needs to help them participate fully in education programs. These student health services may

include speech-language therapy, physical therapy, occupational therapy, nursing, respiratory therapy and supports such as counseling or family-school liaison to address emotional and/or behavioral concerns. In the past year, has your child received one or more of these student health services?

1 Yes

2 No

9 Don't know/No Answer

We've reached the end of the survey. On behalf of Alberta Learning, I'd like to thank you very much for your time and cooperation.

1. Note geographic location division (**UP LOAD FROM DATA FILE**)

1. Edmonton

5. Jasper

9. Medicine Hat

2. Calgary

6. Fort McMurray

10. Red Deer

3. Banff

7. Grande Prairie

11. Lloydminster

4. Lake Louise

8. Lethbridge

12. Rural North (St. Paul, Westlock, Barrhead, Morinville, Slave Lake, Vegreville, Lac La Biche)

13. Rural Central (Rocky Mountain House, Sundre, Innisfail, Stettler, Lacombe, Wetaskiwin, Drumheller, Wainwright)

14. Rural South (Brooks, Claresholm, Fort MacLeod, Cardston, Taber, High River)